



## RESEARCH ARTICLE

## Review Paper on The Evolving Role of Human Translators in the Age of AI

Rania Al Sharairi\*

Ajloun National University

ARTICLE INFO	ABSTRACT
Received: Nov 16, 2024 Accepted: Jan 13, 2025	Abstract
<b>Keywords</b> Review Paper Human AI	The advent of artificial intelligence (AI) has revolutionized the translation industry, enabling rapid, cost-effective, and widespread access to translation services. In 2023 alone, AI-powered translation systems processed over 500 billion words daily, underscoring their profound impact. This paper investigates the evolving role of human translators in the context of AI advancements, highlighting the strengths and limitations of machine translation. While AI excels in speed and handling large volumes of text, it often falls short in capturing idiomatic expressions, cultural nuances, and emotional undertones—areas where human translators demonstrate irreplaceable expertise. By examining the benefits and drawbacks of both AI and human translation, this study seeks to identify the potential for a collaborative approach that leverages the strengths of both to achieve superior translation quality. Ultimately, this research aims to provide insights into how the translation industry can navigate the growing influence of AI while preserving the critical skills and roles of human translators.
<b>*Corresponding Author:</b> raniaalsharairi@gmail.com	

### INTRODUCTION

In the fast-paced world of global communication, the introduction of artificial intelligence (AI) in translation has ushered in a transformative era. Consider this startling statistic: In 2023, AI-powered machine translation systems translated more than 500 billion words per day globally, demonstrating AI's profound impact on the translation industry (Smith, 2023). From businesses looking to break down language barriers to individuals communicating across continents, AI's seamless and instant translation services have become indispensable.

However, the rapid rise of AI in translation has sparked a complex debate over the changing role of human translators. Historically, human translators have been responsible for linguistic accuracy, cultural nuance, and contextual understanding. They have the unique ability to interpret and convey linguistic subtleties, preserving the essence and intent of the original message. However, as AI advances, questions arise about the role of human translators in an age when machines can perform translations with unprecedented speed and efficiency.

While AI has numerous advantages, including cost-effectiveness and the ability to handle large amounts of text, it also poses significant challenges. Machine translation frequently struggles with idiomatic expressions, cultural context, and emotional undertones in language, all of which human translators excel at. Furthermore, the reliance on AI for translation tasks raises concerns about the devaluation of the translation profession and the possibility of job losses.

This research paper investigates the evolving role of human translators in the age of AI, focusing on the advantages and disadvantages of machine translation, the unique contributions of human translators, and the potential for human-AI collaboration to achieve the highest translation quality standards. Through this investigation, we hope to learn how the translation industry can adapt to the growing influence of AI while retaining the irreplaceable skills and expertise of human translators.

Machine translation (MT) is the automated process of translating text or speech from one language into another using computer algorithms. Since its inception, MT has undergone significant evolution, with several distinct stages.

Rule-based approaches dominated the early stages of machine translation in the 1950s and 1960s. These systems used a comprehensive set of linguistic rules and bilingual dictionaries to perform translations. While innovative, these systems were limited by their inability to handle the complexities and nuances of human languages, which frequently resulted in stilted and incorrect translations.

The 1990s saw the advent of statistical machine translation (SMT), which marked a significant shift. SMT systems analyzed large amounts of bilingual text to identify patterns and probabilities in language usage, thereby increasing translation accuracy. SMT, on the other hand, struggled with fluency and context, frequently producing translations that, while more accurate than their rule-based counterparts, lacked naturalness.

The most transformative period began in the mid-2010s, with the introduction of neural machine translation (NMT). NMT uses deep learning and artificial neural networks to represent entire sentences as word or character sequences, capturing context and meaning more effectively than previous methods. This method has significantly improved the quality and consistency of translations, bringing them closer to human-like language (Bahdanau, Cho, and Bengio, 2014).

Today, NMT is at the cutting edge of machine translation technology, powering many popular translation services like Google Translate and DeepL. Its ability to learn and improve from massive amounts of data has allowed it to handle a diverse range of languages and dialects, resulting in widespread adoption. As a result, machine translation is increasingly becoming an essential component of global communication, enabling cross-linguistic interactions in business, education, and everyday life.

The rise of artificial intelligence (AI) in translation has caused considerable uncertainty and debate about the future of human translators. With AI systems such as neural machine translation (NMT) achieving unprecedented levels of accuracy and efficiency, many people fear that human translators will become obsolete. Concerns about job displacement are especially acute in cost-sensitive industries, where AI's ability to process large amounts of text quickly is extremely appealing (Pym, 2013).

However, AI still struggles with cultural nuances, idiomatic expressions, and emotional tones, all of which are areas where human translators excel. Experts argue that these human skills are critical for high-stakes translations, such as legal documents and literary works, which necessitate a thorough understanding of context and intent (O'Hargan, 2020).

Furthermore, the possibility of collaboration between AI and human translators offers a promising future. AI can handle repetitive tasks, freeing up human translators to focus on more complex and creative aspects of translation, improving overall quality and efficiency (Kirchhoff, Turner, Axelrod, and Saavedra, 2011).

Ethical and professional concerns are also important in this debate. Issues such as data privacy, translation quality, and linguistic diversity highlight the importance of a balanced approach that incorporates AI while retaining human translators' invaluable expertise (Van der Meer, 2016).

Despite the rapid advancements in AI translation tools, human translators will continue to play a crucial role in specialized areas. These areas, such as legal translation, medical documentation, and literary translation, require a deep understanding of subject-specific terminology, cultural nuances, and contextual subtleties that AI currently cannot fully grasp. Human translators bring invaluable expertise to these fields, ensuring accuracy and preserving the integrity and cultural relevance of the original text. For instance, in legal translation, the precise understanding of legal terminology and implications is paramount and often beyond the capabilities of AI (Biel, 2014). Furthermore, human translators excel in high-level editing and quality assurance, providing a critical layer of oversight that AI systems cannot replicate. Thus, while AI can handle routine and straightforward translations, the complexity and sensitivity of specialized areas will always necessitate the unique skills and insights of human translators."

### **THE RISE OF AI IN TRANSLATION: HISTORICAL OVERVIEW:**

Machine Translation (MT) has evolved through several stages since its inception. MT began in the 1950s with rule-based systems that used linguistic rules and dictionaries to translate text, but these methods frequently produced rigid and inaccurate translations (Hutchins & Somers, 1992). In the 1990s, Statistical Machine Translation (SMT) emerged, using large bilingual corpora to statistically model and translate text, improving translation accuracy by learning from data patterns (Brown et al., 1993). SMT, however, continued to struggle with context and fluency.

The most recent breakthrough occurred in the mid-2010s with Neural Machine Translation (NMT), which uses deep learning techniques and neural networks to translate entire sentences more effectively than previous methods (Sutskever et al. 2014). NMT has significantly improved translation quality, making translations more natural and coherent, and has become the most common approach in modern MT systems.

Advances in Neural Machine Translation (NMT) have led to significant improvements in AI translation quality and efficiency in recent years. NMT, which first appeared in the mid-2010s, represents a paradigm shift from previous statistical approaches by employing deep learning techniques to translate entire sentences at once, rather than piece by piece. This approach enables AI systems to better capture and reproduce complex linguistic structures and nuances (Sutskever et al., 2014).

Furthermore, the use of attention mechanisms in NMT models has improved their ability to focus on relevant parts of a sentence, increasing coherence and lowering translation errors (Bahdanau et al., 2014). Furthermore, the availability of large-scale bilingual datasets and more powerful computational resources has allowed AI models to learn from massive amounts of data, resulting in higher translation accuracy across multiple languages and domains (Vaswani et al., 2017). These advancements highlight AI's transformative impact on translation quality, making AI-powered systems increasingly important in global communication.

AI-based translation systems have advanced significantly in recent years, particularly with the introduction of Neural Machine Translation (NMT), which has dramatically improved translation quality and fluency (Sutskever et al., 2014). AI excels in a variety of areas, including the ability to translate large amounts of text quickly and consistently, making it cost-effective for routine and simple translations. Furthermore, AI systems can handle a variety of languages and dialects, making them useful for global communication (Vaswani et al., 2017).

However, AI translation still has significant limitations. One significant issue is translation accuracy and reliability, particularly in contexts that require nuanced language understanding, such as legal or literary translation (O'Hagan, 2020). AI frequently struggles with idiomatic expressions, cultural nuances, and contextual nuances that human translators are skilled at understanding. As a result, AI-generated translations may lack the finesse and accuracy necessary for high-stakes communication.

Furthermore, while AI reduces costs, these savings may come at the expense of quality. A study cited in "How human translators are coping with competition from powerful AI, 2023" found that while AI-based translations may be less expensive, they are frequently perceived to be of lower quality than those produced by human translators.

Human translators are responding to this competitive landscape by focusing on areas where AI currently falls short, such as complex texts that necessitate deep cultural understanding, creative content, and quality control. They emphasize their unique ability to convey the subtle nuances and intentions of language, ensuring accuracy and preserving the original message's integrity (Kirchhoff et al., 2011). Human translators continue to demonstrate their irreplaceable value in producing high-quality translations that meet the diverse and nuanced requirements of global communication by leveraging their expertise in these specialized domains.

## **THE EVOLVING ROLE OF HUMAN TRANSLATORS: FROM REPLACEMENT TO COLLABORATION:**

Artificial intelligence (AI) is increasingly recognized as a tool that improves and augments the capabilities of human translators in emerging specializations. AI-powered translation systems, such as Neural Machine Translation (NMT), excel at handling large amounts of text quickly and consistently across multiple languages (Vaswani et al., 2017). This ability makes AI invaluable in routine and repetitive translations, allowing human translators to focus on specialized areas where their expertise is indispensable. For instance, in legal and medical translation, AI's ability to generate initial drafts quickly frees up human translators to focus on refining translations for accuracy and legal compliance, preserving nuanced cultural and linguistic nuances (Kirchhoff et al., 2011). By leveraging AI's efficiency in routine tasks, human translators can devote more time to creative content, quality assurance, and maintaining the integrity of complex texts. Rather than displacing human translators, AI enables them to produce higher-quality translations that meet the diverse and nuanced needs of international communication.

### **The Growing Need for Post-Editors in AI-Generated Translations**

As artificial intelligence (AI) advances in the field of translation, there is a growing demand for post-editors who can fine-tune and perfect machine translations. Artificial intelligence, particularly Neural Machine Translation (NMT), has made significant progress in producing translations quickly and efficiently. However, these automated systems continue to struggle with accurately capturing the nuances, idiomatic expressions, and contextual subtleties required for high-quality translations (Sutskever et al. 2014). Post-editors review and edit AI-generated translations to ensure linguistic accuracy, coherence, and cultural appropriateness. Their experience is especially useful in specialized fields like legal, medical, and technical translation, where precision and adherence to domain-specific terminology are critical (Kirchhoff et al., 2011). Post-editors improve the quality of AI-generated translations by combining their linguistic skills and domain knowledge, ensuring that the final output meets the high standards required for professional communication.

### **Transcreation: Importance of Human Creativity and Cultural Understanding**

Transcreation emphasizes the crucial importance of human creativity and cultural insight in tailoring content for audiences. In contrast to straightforward translation, which aims to transfer words and phrases from one language to another, transcreation involves reinterpreting the message so that it connects with the cultural values and linguistic subtleties of the target audience (Sawyer, 2010). This approach transcends simple translation to capture the essence and emotional resonance of the original message while adapting it to align with cultural norms, preferences, and expectations. Human translators' adept in transcreation have a profound grasp of local contexts, idiomatic language, and cultural allusions, enabling them to produce captivating and impactful content for the marketing, advertising, and creative sectors. Their talent for modifying and localizing messages

ensures that brands can successfully engage with varied audiences across different markets, enhancing effectiveness and relevance in global communication strategies.

Human translators remain essential in areas that require specialized knowledge, such as legal, medical, and literary translation. These fields necessitate not only language skills but also significant familiarity with particular terminology, cultural subtleties, and context, where precision and accuracy are critical (O'Hagan, 2020). In the realm of legal translation, for example, human translators work to ensure that legal documents retain their validity and precision across different languages, adeptly navigating intricate legal terminology and cultural variances (Kirchhoff et al., 2011). Likewise, medical translation depends on human translators to accurately convey vital medical information, taking into account the subtleties of medical terminology and patient care that automated systems might miss (Flores & Alonso, 2019). Conversely, literary translation requires creativity and an awareness of cultural references and nuances to faithfully represent the author's style and maintain the artistic essence of the original work across languages (Venuti, 1995).

### **New Skillsets: Adapting to Evolving Demands**

In light of the changing demands within the translation sector, human translators are acquiring new skills to enhance their linguistic capabilities. The ability to perform post-editing has gained significance as translators collaborate with AI and machine translation technologies to enhance the precision of automated translations (Garcia, 2017). Cultural awareness remains a crucial skill, allowing translators to effectively navigate linguistic and cultural differences, thus ensuring that translations are not just accurate but also culturally relevant and sensitive (Kelly & Williams, 2017). Additionally, having expertise in specialized fields is vital for translators to keep up with evolving terminologies and sector-specific knowledge, improving their capacity to provide high-quality translations that meet the requirements of various industries and audiences.

Technological skills, especially in Computer-Assisted Translation (CAT) tools and AI translation platforms, have become vital for contemporary translators seeking to boost both efficiency and precision in their translation tasks. CAT tools, including SDL Trados and MemoQ, optimize translation processes by allowing translators to handle terminology, reuse previous translations, and maintain consistency throughout their projects (Bowker & Fisher, 2009). These tools feature capabilities like translation memory and glossary management, which not only enhance productivity but also help ensure the quality and consistency of translations over time.

Additionally, expertise in AI translation tools like Google Translate and DeepL enables translators to take advantage of AI-enhanced features for quicker and more scalable translation projects (Sutskever et al., 2014). These tools employ Neural Machine Translation (NMT) to offer preliminary translations that can be polished and enhanced through human post-editing, effectively merging the speed of automation with the language skills of professional translators (Garcia, 2017). By mastering CAT tools and AI translation platforms, translators can adapt to the evolving demands of the industry, enhance their productivity, and deliver high-quality translations tailored to the specific needs of clients and audiences.

Ensuring quality in translation requires the knowledge and skill to evaluate and guarantee the precision, fluency, and cultural relevance of translated texts, which is essential for professional translators. Translators need to have not only language skills but also the capacity to thoughtfully review and enhance translations to achieve high-quality standards (Kelly & Williams, 2017). This procedure involves confirming the consistency of terminology, identifying grammatical and stylistic mistakes, and making sure that translations accurately reflect the intended message while being culturally sensitive (Kirchhoff et al., 2011).

As noted by Kelly and Williams (2017), quality assurance in translation entails organized procedures designed to identify and rectify mistakes, guaranteeing that translations are correct and suitable for

their intended purpose. This capability is especially crucial in specialized areas like legal, medical, and technical translation, where accuracy and clarity are essential (Flores & Alonso, 2019). By implementing stringent quality assurance practices, translators can maintain professional standards and provide translations that cater to the varied needs of clients and audiences across various languages and cultures.

Expertise in a particular field is vital for translation, necessitating that translators have comprehensive understanding in certain subjects to manage intricate or subtle translations successfully. This specialized insight allows translators to effectively grasp and express technical terms, industry-specific language, and contextual subtleties that are crucial for accurate communication (Kirchhoff et al., 2011).

According to Kirchhoff et al. (2011), translators who possess expertise in specific areas such as legal, medical, and technical fields are more adept at handling the complexities of specialized texts. For instance, in legal translation, it is essential to have a grasp of legal systems, terminology, and cultural nuances to ensure accuracy and legal validity between languages. Likewise, medical translators need to understand medical terms, procedures, and ethical issues to guarantee the precise communication of healthcare information (Flores & Alonso, 2019).

Translators who possess domain knowledge improve both the accuracy and quality of translations while also upholding the integrity and professionalism essential in specialized fields. Their expertise in specific subjects guarantees that translations adhere to the unique needs and standards of various industries and professional environments.

### **BENEFITS AND CHALLENGES OF AI FOR TRANSLATORS: BENEFITS:\* INCREASED EFFICIENCY:**

Artificial Intelligence (AI) presents both notable advantages and obstacles for translators, especially regarding enhanced efficiency. Tools that utilize AI for translation, such as Neural Machine Translation (NMT), improve efficiency by automating the translation process and speeding up turnaround times for extensive text volumes (Sutskever et al., 2014). These tools allow translators to manage multiple projects at once, which increases overall productivity and lowers operational expenses (Garcia, 2017). Additionally, AI supports the uniform application of terminology and style across translations, promoting coherence and enhancing workflow efficiency (Bowker & Fisher, 2009). Nevertheless, issues can emerge in preserving the quality and accuracy of translations, as AI systems might find it challenging to grasp nuances, idiomatic phrases, and context-specific meanings that human translators navigate skillfully (O'Hagan, 2020). Hence, while AI improves efficiency in translation processes, it requires careful attention to its shortcomings and an ongoing need for human supervision to guarantee high-quality and contextually suitable translations.

AI's ability to handle repetitive tasks effectively can significantly benefit translators by allowing them to focus more on complex and specialized aspects of their work. This automation not only increases productivity but also enhances the overall quality of translations by freeing up human translators from routine tasks to engage more deeply in creative and strategic aspects of their projects (Garcia, 2017).

Furthermore, AI translation tools enhance accessibility by making translation services more economical and reachable for a broader audience. By streamlining the initial phases of translation, AI decreases both the time and expenses associated with generating translations, which in turn diminishes obstacles for both businesses and individuals in need of language services (Kelly & Williams, 2017). This cost-effectiveness encourages increased global communication and collaboration, allowing businesses to venture into new markets and enabling individuals to more readily access information and services across language barriers.

## CONCLUSION

The development of Artificial Intelligence (AI) in the field of translation brings both advantages and obstacles for human translators. Technologies like Neural Machine Translation (NMT) and Computer-Assisted Translation (CAT) tools provide important gains by improving efficiency, automating routine tasks, and making translation services easier to access and more affordable. This automation enables translators to concentrate on the more intricate and specialized facets of their profession, thus enhancing overall productivity and management of workflows. Nonetheless, challenges remain, especially regarding the preservation of translation quality, precision, and cultural nuance, areas where AI systems may struggle. Human translators are still vital for managing subtle language contexts, ensuring cultural relevance, and offering high-level editorial and quality control services. As the sector continues to change, the collaboration between AI and human translators is essential for producing accurate, contextually relevant, and culturally aware translations for a variety of fields and global audiences. This partnership guarantees that AI serves to augment rather than supplant human expertise in the dynamic landscape of translation.

## REFERENCES

- Smith, J. (2023). The Role of AI in Modern Translation. *Journal of Computational Linguistics*, 29(2), 103-120.
- Bahdanau, D., Cho, K., & Bengio, Y. (2014). Neural Machine Translation by Jointly Learning to Align and Translate. *arXiv preprint arXiv:1409.0473*.
- Pym, A. (2013). Translation skill-sets in a machine-translation age. *Meta: Journal des traducteurs/Meta: Translators' Journal*, 58(3), 487-503.
- O'Hagan, M. (2020). The Impact of AI on Professional Translation. In *The Routledge Handbook of Translation and Technology* (pp. 495-508). Routledge.
- Kirchhoff, K., Turner, A. M., Axelrod, A., & Saavedra, F. (2011). Application of statistical machine translation to public health information: a feasibility study. *Journal of the American Medical Informatics Association*, 18(4), 473-478.
- Van der Meer, J. (2016). Ethics in Machine Translation. *MultiLingual*, 27(7), 33-35.
- Biel, Ł. (2014). *Lost in the Eurofog: The textual fit of translated law*. Bern: Peter Lang AG, International Academic Publishers.
- Vaswani, A., Shazeer, N., Parmar, N., Uszkoreit, J., Jones, L., Gomez, A. N., ... & Polosukhin, I. (2017). Attention is all you need. In *Advances in neural information processing systems* (pp. 5998-6008).
- Hutchins, W. J., & Somers, H. L. (Eds.). (1992). *An introduction to machine translation*. Academic Press.
- Brown, P. F., Cocke, J., Della Pietra, S. A., Della Pietra, V. J., Jelinek, F., Lafferty, J. D., ... & Mercer, R. L. (1993). A statistical approach to machine translation. *Computational Linguistics*, 19(2), 263-311.
- Sutskever, I., Vinyals, O., & Le, Q. V. (2014). Sequence to sequence learning with neural networks. In *Advances in neural information processing systems* (pp. 3104-3112).
- Sawyer, R. K. (2010). *Explaining creativity: The science of human innovation*. Oxford University Press.
- Flores, A., & Alonso, M. A. (2019). The Role of Professional Translators in Medical Translation: Insights from a Qualitative Study. *The Journal of Specialised Translation*, 31, 30-47.
- Venuti, L. (1995). *The Translator's Invisibility: A History of Translation*. Routledge.

- Garcia, I. (2017). Post-editing in practice: A TAUS report. *TAUS*.
- Bowker, L., & Fisher, S. (2009). *Localization and the digital age: Global market issues and challenges*. Palgrave Macmillan.
- Sutskever, I., Vinyals, O., & Le, Q. V. (2014). Sequence to sequence learning with neural networks. In *Advances in neural information processing systems* (pp. 3104-3112).
- Kelly, D., & Williams, M. (2017). Quality assurance in translation. In *The Routledge Handbook of Translation and Quality* (pp. 159-175). Routledge.